TAX EXECUTIVES INSTITUTE/OHIO DEPARTMENT OF TAXATION LIAISON COMMITTEE MEETING AGENDA Thursday May, 5, 2011 10:00 AM – 11:00 AM 22rd FLOOR; RHODES OFFICE TOWER

<u>Attendees for TEI:</u> Kelly McKeever, Vince Magnacca, Steve Uehlin, Steve Hinshaw, Roger Sponseller, Frank Julian, Ed Svercek, Bryant Bartolone.

<u>Attendees for ODOT</u>: Joe Testa (Tax Commissioner), Gary Gudmundson (Communications Director), Matt Chafin (ODT Chief Counsel), Marjorie Kruse (Deputy Tax Commissioner for Compliance & Audit), Fred Church (Deputy Tax Commissioner for Policy/Budget), Ron Pottorf (Audit), John Trippier (Sales Tax), Marge Brewer (Counsel), and Sarah O'Leary (CAT).

- I. Introduction of TEI and Department of Taxation Meeting Participants
- II. Budget Issues
 - A. Current status related to tax increases etc. <u>None expected. Tax Amnesty program similar to</u> <u>one in 2006 can be expected. Expand JRTC.</u>
 - B. Plans for increasing CAT rate for any shortfall <u>No revised revenue estimate is OK for now.</u> <u>Also may shift CAT to General Revenue Fund from other area (local govt's etc.) & House will reopen in next budget.</u>
 - C. Other <u>Asked for more authority to require electronic filing</u>. Looking for alternative methods of serving notice other than certified mail to save money. Commissioner discussed closure of service centers around state to save money. Would cost \$9M to retain so closing 7 of them at end of June. Auditors will telecommute and they are not backfilling eliminated positions unless deemed critical. Expanding and more fully utilizing central call center in Columbus.
- III. Commercial Activity Tax (CAT) Update
 - A. Any changes on the horizon on rate changes, law changes, regulations/rules, etc.? <u>Clean up</u> some rule changes for cash discount, CAT JRTC [Job Retention Tax Credit] refundable and non-refundable credits. Nothing significant. Nexus standard also.
 - B. Reg/Rule changes coming? <u>See A. above</u>.
 - C. CAT Audits or issues? <u>60-65% issues are nexus related</u>. <u>Getting retroactive consolidated</u> <u>return requests but not allowing them</u>. <u>Issues with situsing of services</u>, <u>pass thru situsing of tangible personal property and other income</u>.</u>
- IV. Sales/Use Tax Update
 - A. Audit Issues? <u>Employment services, electronic information services and business fixtures.</u> <u>Discussed electronic systems when no invoice and tax billed by vendor (EDI or invoiceless</u> <u>processing)</u>. John Trippier asked for taxpayer volunteers to discuss issues with DOT and help <u>develop a policy</u>. Discussed use tax presentations and details. DOT has 90 more auditors and looking at use tax for taxpayers. Offering voluntary disclosure programs also.

- B. SSTP Update? <u>Not much activity right now</u>.
- V. Personal Property Tax/Franchise Tax Audit Issues
 - A. Any change in approach given sunset of taxes? <u>Personal property tax winding down so nothing</u> to report. Franchise tax – Currently auditing last year of phase out year. Intangibles, nexus, and combinations still are issues.
 - B. Other Audit issues? <u>See above</u>.
- VI. Miscellaneous Issues to Discuss
 - A. Any changes in Dept of Taxation that we should be made aware of? Proposed reorganization of the Tax Dept? Closing of service centers? Assessment of impact on taxpayer services? Introduction/background of the new members of the Tax Commissioner's team? <u>None noted except new team and closing of taxpayer service centers</u>. Discussed OBG (Ohio Business Gateway). <u>Trying to tie in other state agencies (EPA, WC, etc) to OBG through a steering committee</u>. Also trying to improve DOT website to improve the customer experience (looking up accounts, etc.). <u>Also working to add Deputy Tax Commissioner biographies to website</u>.
 - B. Any Audit or other Dept issues to discuss? See above.
 - C. Any proposed technical corrections being proposed? See above.
- VII. TEI Member Questions?
 - 1. Corporate taxpayers are concerned with the backlog of cases at both ODT Appeals and the BTA. What steps will ODT take to resolve the backlogs? <u>BTA workload has increased with more foreclosures and appeals</u>. Doubled historically in last few years. Also went through funding decrease and lost hearing officers and staff. DOT agrees that the current 6-7 year backlog on cases is unacceptable. Commissioner has until 11/15 to submit ideas to governor/legislature for BTA changes. Some ideas include implementing expedited docket and summary process. Will hear from county auditors/schools/business throughout the summer. BTA funding was increased by \$400K in next budget but not enough to catch up to where it was.
 - 2. The ODT website includes a biography of Commissioner Joseph Testa. Could ODT expand the bios to include the Commissioner's direct reports? <u>Commissioner will consider this</u>.
 - 3. With respect to tax refund claims, is it standing operating procedure for ODT to audit for tax offsets prior to processing a bona fide refund claim? <u>Audit is a natural by-product of a refund claim but it is not ODT standing procedure per se. Can lead to expanded review and thus lead to an audit.</u>
- VII. Other Items Possibly next meeting in the fall or next May? TEI will inquire later.